

Quality management according to ISO 9001:2015



The success of a company is determined above all by its ability to meet current customer expectations and to satisfy the demands of future markets with innovative products. To achieve this, internal processes must be constantly developed and optimised and - in addition to maximum efficiency and short lead times - must above all be geared towards achieving the highest possible quality.

A tried and tested means for this continuous improvement is a quality management system in almost all companies - often also an instrument for defining and optimising internal processes.

The certification of a QM system by an independent certification body is expected by many customers today. And through the expertise of an objective auditor with industry knowledge, audits reveal potential for improvement that further increases the company's competitiveness.

Due to the process orientation of ISO 9001, the standard can be applied not only to classic production companies but also to many other sectors. Typical examples are service companies (e.g. building cleaning or guarding), schools and educational institutions and even public administrations.

Services of GUTcert

Every certification audit is thoroughly prepared: The processes with their interactions are already closely examined during the document review. In the on-site audit, the auditor then deals intensively with possible improvement potentials.

In line with our corporate policy, we want to make every certification a benefit for the customer and show him the reserves in his processes.

Special attention is therefore paid to the preparation of the audit report, in which many concrete recommendations and hints for improving the management system are given. Upon request, you



will also receive the report in file form so that you can easily incorporate the suggestions into your internal improvement programme. The crowning glory of the procedure is the actual certification.

As a state-accredited organisation, the certificates issued by GUTcert are internationally recognised. They generally have a term of max. 3 years, with a review audit being carried out annually and a recertification audit after 3 years.





Important information

Your benefit

You receive help to recognise errors in the system, to avoid them in the future and to become more economical: You save unnecessary administrative effort and thus time and money.

You are taken seriously as a customer with your individual wishes and requirements and have a fixed, competent contact person. Short service channels enable us to react flexibly to changes at any time.

You are optimally prepared for the certification audit, because you will receive checklists from us for preparation, which will also be used in our audit itself.

You can rely on us because your company is "known" to us: The auditors of GUTcert are characterised by their distinctive knowledge of the sector, a broad range of services and immense practical experience. They can therefore respond to the individual needs of your company at any time.

You can go into detail with us: On request, we also use experts for various other aspects of the quality management system, e.g. for:

- Risk assessment and management
- ▶ Internal audit procedure, continuous improvement process
- Application of statistical methods
- Implementation of legal regulations
- Company analysis

Effort

We would be happy to provide you with an individual offer for certification of your quality management system based on the internationally binding regulations according to the size of your company.

Our offer includes in a clear form all costs incurred for the entire certification period, if desired also including travel expenses. With us, there is no "small print" and no additional fees.

Simply fill out our <u>quotation form</u> and send it to us.